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# **The future of the Independent Living Service**

**We want to hear what you think**

Public Consultation 20 September – 2<sup>nd</sup> November 2017

[www.kent.gov.uk/ilsconsultation](http://www.kent.gov.uk/ilsconsultation)



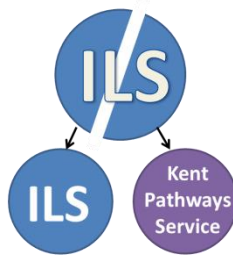
	<p><b>Hello,</b></p> <p>We (Kent County Council) would like to tell you about our plans for the Independent Living Service (ILS).</p> <p>These plans do not look at the amount of support people get. Just who will be supporting you in the future.</p>
	<p>We have looked at the services we directly provide.</p> <p>We will be making some changes.</p> <p>This will be to focus on providing services to children and adults with the most complex needs.</p>
	<p>This means ILS will no longer be a service that KCC provides.</p>
	<p>We will be talking to people who receive ILS support and discuss with them the options for their support.</p>
	<p>These include:</p> <p><b>An alternative Supporting Independence Service</b>  There are other providers who support people with a learning disability in the same way as ILS.</p>
	<p><b>A Direct Payment</b>  Direct Payments are money paid from KCC to people so they can arrange their own support.</p>

## Why do we want to do this?



The ILS was started in 1988. The service supports adults with a learning disability to:

- Budget and manage money
- Travel training
- Menu planning, dietary guidance, shopping and cooking
- Household tasks
- Make sure people can look after their own personal care
- Support in making and attending health /other appointments
- Information and advice drop in at Gateway centres.



In December 2014 the ILS was split into two parts. These are:

- The Kent Pathway Service (KPS)
- The ILS



Kent Pathways Service

The Kent Pathways Service supports people with a learning disability to become more independent.

This is done by developing their skills so they can do more for themselves. This could be support with traveling independently, preparing for work and everyday skills at home.






People receive support for up to 12 weeks.





The Kent Pathways Service has been very successful.

This has meant the hours of support given by ILS has gone down.

## What we want to do (proposal)

	<p>The proposal is that KCC no longer provide the ILS service.</p> <p>It will not stop. But it will be provided by someone else.</p>
	<p>We want to talk to people who use ILS about their choices for an alternative provider.</p> <p>1-1 meetings will be available.</p>
	<p><b>Options:</b></p> <p><b>Alternative Supporting Independence Services (SIS) Provider</b></p> <p>We already have providers who give these services.</p> <p>They offer the same service as ILS.</p> <p>We would not be changing the level of someone's support only the provider who delivers it.</p>
	<p><b>Personal Budget – Direct Payment</b></p> <p>This gives someone the money to manage their own service.</p> <p>They can buy it from who they choose – not from who KCC choose.</p>
	<p>To talk about these two options speak to your Care Manager or Support Worker.</p>

## Consultation

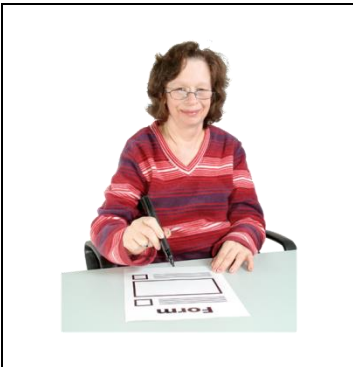
	<p>We will make sure people and their families are listened to.</p> <p>There will be the opportunity to have a 1-1 meeting.</p>
	<p>There will be 'advocacy services'.</p> <p>An advocate is someone who supports you to have your say.</p> <p>Individuals will be fully involved in choosing their support.</p>
	<p><b>There are no plans to reduce staff.</b></p> <p>Staff will stay with KCC and will have their own consultation.</p>
	<p><b>When things will happen</b></p> <p>Consultation runs from 20 September to 19 October. If people need longer we can add on another 2 weeks to 2<sup>nd</sup> November 2017.</p>
	<p>Reports will be presented to Adult Social Care Committee.</p> <p>Decision taken by Cabinet Member for Adult Social Care.</p>
	<p>There is no rush to change things – we will work with you between now and March 2018 to find the right support for you.</p> <p>Start of changes January 2018.</p>

## We would like to hear what you think.



You can tell us in these ways:

- At a 1-1 meeting
- On the internet at: [www.kent.gov.uk/ilsconsultation](http://www.kent.gov.uk/ilsconsultation)
- Email us: [ilsconsultation@kent.gov.uk](mailto:ilsconsultation@kent.gov.uk)
- Telephone us – 03000 415412 (10am-4pm)



**Question1: Are you completing this questionnaire on behalf of (please tick):**

<input type="checkbox"/>	Yourself
<input type="checkbox"/>	Yourself as a member of an ILS service
<input type="checkbox"/>	A relative/carer of someone who uses/used ILS
<input type="checkbox"/>	An organisation
<input type="checkbox"/>	Other: please write below

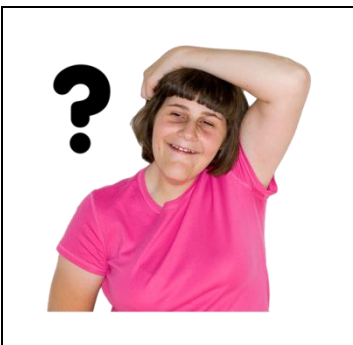


**Question 1a: If you are filling this form in for an organisation please tell us its name.**



**Question 2. Do you have any concerns about the proposals?**

<input type="checkbox"/>	Yes
<input type="checkbox"/>	No



**Question 2a. If you have answered 'yes' please tell us what these concerns are.**

**Question 3. Do you have any views/comments on how we can best support individuals through the change in who provides the service?**



KCC has completed an Equality Impact Assessment on the proposals. This is a tool to check the impact of changes on people because of their race, age, disability, gender, gender reassignment, sexual orientation, religion or belief and carer's responsibilities.

You can see this report on the internet at:  
[www.kent.gov.uk/ilsconsultation](http://www.kent.gov.uk/ilsconsultation)

## Section 3: more about you.



You do not have to fill them in if you do not want to. We want to make sure that everyone is treated fairly and equally, and that no one gets left out. That's why we are asking you these questions.

We won't share the information you give us with anyone else. We only use it to help us make decisions, and improve our services.

### Question 4: Are you (please tick)



Male

Female

Rather not say


### Question 5: How old are you?



### Question 6: Please tell us your postcode

We will not use this to see who you are. It is only for our data.







**Question 7: What ethnic group do you belong to** (Your ethnic group is about lots of things, such as where your family comes from and the language you speak).

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**Question 8: Do you have a disability?** (A disability is if you have a problem or an illness to do with your mind or body, and it makes it hard for you to do everyday things)

	Yes	<input type="checkbox"/>
	No	<input type="checkbox"/>
	Rather not say	<input type="checkbox"/>

**Question 8a: If you have answered please tell us the disability or the impairment you have. You can tick more than one box.**

	Physical impairment	<input type="checkbox"/>
	Sensory impairment	<input type="checkbox"/>
	Long standing illness	<input type="checkbox"/>
	Mental health condition	<input type="checkbox"/>
	Other	<input type="checkbox"/>
	Rather not say	<input type="checkbox"/>

	<p><b>Question 9: Do you have a particular religion or belief?</b></p> <p>Yes <input type="checkbox"/></p>
	<p>No <input type="checkbox"/></p>
	<p>Rather not say <input type="checkbox"/></p>
	<p><b>Question 9a: If you have answered yes could you tell us which religion or belief.</b></p>
	<p><b>Question 10: Are you? (please tick one)</b></p>
	<p>Heterosexual <input type="checkbox"/></p>
	<p>Bisexual <input type="checkbox"/></p>
	<p>Gay woman/lesbian <input type="checkbox"/></p>
	<p>Gay man <input type="checkbox"/></p>
	<p>Other <input type="checkbox"/></p>
	<p>Rather not say <input type="checkbox"/></p>
	<p>Thank you for completing this questionnaire. Please post it to: ILS Consultation, OSU Technical Support, Kent County Council, Invicta House, Maidstone, ME14 1XX</p> <p><b>Closing date for the consultation in 2<sup>nd</sup> November 2017.</b></p>